



West Coast Health
Community Wellbeing Services

Te Whatu Ora
Health New Zealand

West Coast Health Community Voice Meeting
Wednesday 23rd July 1pm – 3pm

Community Voice

Health and Wellbeing Forum Te Tai Poutini West Coast

Present	Steph Newburry, Andrew Welsford, Eleanor Harrington, Jo Tiller (Health NZ), Lee Harris, Jan Flinn, Carolina Salazar, Teri-anne Bell, Phil Wheble (Health NZ), Neil Stevenson, Melanie Wilson, Gaye Coates, Antonia Mcdonnell, Margot van Mulligan (Health NZ), Maggi Forsyth (WCH)
Apologies	Stephanie Blackman (West Coast Health), Mary-Rose O-Loughlin

Opening Karakia:

*Whakataka te hau ki te uru
Whakataka te hau ki te tonga
Kia mākinakina ki uta
Kia mātaratara ki tai
E hī ake ana te atakura
He tio, he huka, he hau hū
Tīhei mauri ora!*

*Cease the winds from the west
Cease the winds from the south
Let the breeze blow over the land
Let the breeze blow over the ocean
Let the red-tipped dawn come with a
sharpened air.
A touch of frost, a promise of a glorious day.*

Item	Discussion
1:00pm In-Committee / Members only time (15 minutes)	
1:15pm Administration (5 minutes)	Meeting formerly opened at 1.22pm Full meeting opened with Karakia Whakawhanaungatanga – connecting, introducing and welcoming new members to the group Introduction for new member – Lee Harris Previous minutes moved / Confirmation of previous meeting

1:20pm Group feedback <i>(60 minutes)</i>	Round table discussion Presenting issues / themes <ol style="list-style-type: none"> 1. Patient presenting to GP with depression, not referred onto other mental health / support services 2. Ensuring clinicians are communicating with patients around the questions they are asking, and why they need to ask them – especially when a power imbalance is evident (i.e. male – female or young patient) 3. Primary care appointments – process for getting a second opinion, and process for complaints 4. Patients ‘falling off’ wait lists 5. Process for follow-up care / guidance following a hysterectomy 6. Could a room at Te Nīkau be provided for people to have Ka Ora consults
2:20pm Action Register & Programme of Work update <i>(15 minutes)</i>	Updated action register tracking Review outstanding actions Discharge process / project update – Margot Van Mulligan
2:35pm Co-ordinator Update <i>(5 minutes)</i>	Chair and deputy chair appointment for 2025/26 confirmed. Steph appointed as Chair for 2025/26 – moved and second. Lynnette appointed as Deputy Chair for 2025/26 – moved and second.
2:40pm Chair update <i>(5 minutes)</i>	
2.45pm Update from Gaye – Te Waipounamu Consumer Council <i>(5 minutes)</i>	Discharge planning process added to Te Waipounamu Consumer Council workplan – South Island wide focus.

Next Meeting: Wednesday 27th August 1pm – 3pm
Meeting closed with a karakia

Closing Karakia

*Unuhia, unuhia
Unuhia ki te uru tapu nui
Kia wātea, kia mā mā, te ngākau,
te tinanana, te wairua I te ara takatā
Koia rā e Rongo,
Whakairia ake ki runga
Kia tina! TINA! Hui e! TĀIKI E!*

*To clear, to free the heart, the body and the
spirit of mankind
Rongo, suspended high above us (i.e. in
'heaven')
Draw together! Affirm!*

*Draw on, draw on,
Draw on the supreme sacredness*

