



West Coast Health
Community Wellbeing Services

Te Whatu Ora
Health New Zealand

West Coast Health Community Voice Meeting
Date: 28/05/2025

Community Voice

Health and Wellbeing Forum Te Tai Poutini West Coast

Present	Elise Perkins – West Coast Health (v), Teri-anne Bell (v), Caro Findlay – West Coast Health, Antonia McDonnell, Eleanor Harrington, Melanie Wilson, Gaye Coates, Pam Sutherland, Jan Flinn, Carolina Salazar, Neil Stevenson, Catherine Blincoe – Health NZ, Vicki Roper – Takiwa Poutini, Lynnette Beirne – Deputy Chair, Steph Newburry - Chair, Maggi Forsyth – West Coast Health, Mary-Rose O’Loughlin (v), Jo Tiller (v), Steph Blackman – West Coast Health
Apologies	

Welcome

The meeting opened with a karakia

Opening Karakia:

*Whakataka te hau ki te uru
Whakataka te hau ki te tonga
Kia mākinakina ki uta
Kia mātaratara ki tai
E hī ake ana te atakura
He tio, he huka, he hau hū
Tīhei mauri ora!*

*Cease the winds from the west
Cease the winds from the south
Let the breeze blow over the land
Let the breeze blow over the ocean
Let the red-tipped dawn come with a
sharpened air.
A touch of frost, a promise of a glorious day.*

Whakawhanaungatanga – connecting, introducing and welcoming new members to the group.

Item	Discussion
Introducing new members to Community Voice	Carolina Salazar – Family Start, West Coast Multicultural Antonia McDonnell – Youth Representative, John Paul Highschool Eleanor Harrington – Youth Representative, Greymouth Highschool
Previous Meeting Minutes – Amendments & Approval	Previous minutes moved and actioned.

HQSC Cardiovascular Risk Assessment Quality Project update – Elise Perkins	<p>First two small change trials to CVRA screening recalls, as a result of feedback received (including from Community Voice).</p> <ol style="list-style-type: none"> 1. Opportunistic testing 2. Kai atawhai team – giving them a list of the due CVRA for high-risk ethnic populations to contact/manage. (they are doing some of this work already, but we are going to add in ethnicities). 3. Future plans: contacting non-kai atawahi patient list via phone call. (please note the Kai atawhai generally do this in their role with their patient list) <p>Community voice has directly influenced the change ideas, and I greatly appreciate their input.</p>
Steph Newbury Update on co- design project: Transalpine discharge process	<p>Pamphlets being developed for whānau, outlining transport options and considerations when receiving care in Canterbury (Health NZ).</p> <p>Awareness campaign – letting patients know it is their responsibility to arrange transport when receiving care off the West Coast (Health NZ).</p>
Caro Findlay Ka Ora six-month report update	<p>Feedback raised:</p> <ul style="list-style-type: none"> - West Coast the only region in NZ not able to use the laboratory E-ordering service and as a result lab tests not able to be ordered as part of a Ka Ora consult.
Guest Speaker Vicki Roper – Tākiwa Poutini	Tākiwa Poutini website: Takiwā Poutini – Improving our Health and Wellbeing
Group feedback Round table discussion	<p>Themes discussed:</p> <ul style="list-style-type: none"> - Patient privacy concerns at Te Nīkau Health Centre - Patient process for feedback to Te Whatu Ora - Access to emergency dental services - Healthcare and sexual education access at high schools

In-Committee time

Next Meeting: Wednesday June 25th 1pm – 3pm

Meeting closed with a karakia

Closing karakia:

Unuhia, unuhia

Unuhia ki te uru tapu nui

Kia wātea, kia māmā, te ngākau,

te tinanana, te wairua I te ara takatā

Koia rā e Rongo,

Whakairia ake ki runga

Kia tina! TINA! Hui e! TĀIKI E!

Draw on, draw on,

Draw on the supreme sacredness

*To clear, to free the heart, the body and the
spirit of mankind*

*Rongo, suspended high above us (i.e. in
'heaven')*

Draw together! Affirm!

