



West Coast Health
Community Wellbeing Services

Te Whatu Ora
Health New Zealand

West Coast Health Community Voice Meeting
Wednesday 22nd October 1pm – 3pm

Community Voice

Health and Wellbeing Advocates Te Tai Poutini West Coast

Members	Gaye Coates (GC), Jan Flinn (JF), Lynnette Beirne (LB) (Deputy Chair), Neil Stevenson (NS), Pam Sutherland (PS), Teri-anne Bell (T-AB), Andrew Welsford (AW), Carolina Salazar (CS), Lee Harris (LH), Janella Munns (JM), Melanie Wilson (MW), Eleanor Harrington (EH), Mary-Rose O'Loughlin (M-RO), Steph Newburry (SN) (Chair)
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Opening Karakia:

*Whakataka te hau ki te uru
Whakataka te hau ki te tonga
Kia mākinakina ki uta
Kia mātaratara ki tai
E hī ake ana te atakura
He tio, he huka, he hau hū
Tihei mauri ora!*

*Cease the winds from the west
Cease the winds from the south
Let the breeze blow over the land
Let the breeze blow over the ocean
Let the red-tipped dawn come with a
sharpened air.
A touch of frost, a promise of a glorious day.*

Item	Discussion
1:00pm In-Committee / Members only time <i>(10 minutes)</i>	(Not minuted)
1:10pm Administration <i>(5 minutes)</i>	Full meeting opened with Karakia Whakawhanaungatanga – connecting, introducing and welcoming new members to the group. Previous minutes moved / Confirmation of previous meeting
1:15pm Group feedback <i>(45 minutes)</i>	Round table discussion Feedback <ul style="list-style-type: none"> - Public transport between Buller and Nelson problematic for patients undergoing cataract surgery in Nelson. - If a patient is notified a medication they require has a shortage, they should be consulted by their GP or pharmacist about this and provided with an alternative. - Positive feedback from Buller locals re health and emergency services over Christmas period. - Patient concern re shared gender spaces in hospital. - Visiting surgeon over Christmas was able to see 16 patients who were set to travel to Christchurch for care. - Health targets tracking well for West Coast - Health targets Ministry of Health NZ
2:00pm Antonia and Alicia presenting their studentship work – ‘You said, We did’. <i>(10 minutes)</i>	Project "You said, We did" bridges the gap between the feedback given by patients and the actions which are implemented due to their feedback. We have created a website, and brochures for the public to see the changes Te Nīkau has made due to their feedback.
2:10pm Discharge Project	Standing agenda item Document ‘West Coast to Christchurch Hospital Transfer Patient Information’ to review.
2:20pm	

<p>Carolina – Migrant Healthcare Project Proposal</p> <p><i>(10 minutes)</i></p>	<p>Proposed project goal to facilitate health information to migrant population on the West Coast. Culturally appropriate health information.</p> <p>Newcomers / Migrants often find New Zealand's health system difficult to understand and may be scared to seek care due to potential visa repercussions from immigration, cost (unknown) or both.</p>
<p>2:50pm Chair update</p> <p><i>(5 minutes)</i></p>	<p>Antonia's final meeting.</p> <p>Local (Buller) Primary Care Practice has asked for support in reviewing process of updating overdue smears by 25%.</p> <p>Goal this year for Community Voice is to feed more into the Health System – engage in co-design.</p>
<p>2:50pm Update from Gaye – Te Waipounamu Consumer Council</p> <p><i>(5 minutes)</i></p>	<p>No update – no meeting since December Community Voice meeting.</p>

Next Meeting: Wednesday February 25th 1pm – 3pm

Meeting closed with a karakia